

**Erik M. Granlund**  
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## Education

- **Diablo Valley Community College** Pleasant Hill, CA  
AS, Computer Science, Sep 2008 - Present
- **Campolindo High School** Moraga, CA  
Sep 2004 - June 2008

## Work History

- **Technology Assistant** Sep 2006 - June 2007, Sep 2007 - June 2008, July 2008 - Sep 2008  
Campolindo High School Moraga, CA  
Las Lomas High School Walnut Creek, CA  
Acalanes High School Lafayette, CA
  - Worked with the District Technician to provide technical support, enhance and deploy workstations, and create solutions for the needs of specific teachers
  - Created and deployed images to student and teacher workstations
- **Cougar Day Technical Support** Aug 2007, Aug 2008  
Campolindo High School Moraga, CA
  - Provided technical support by phone, email, and in person to parents needing help using the new online school registration system
  - Provided valuable feedback to the manager of the registration system to make registration smoother for years to come
- **Web Tutorial Creator** Sep 2006 - Oct 2007  
Financial Visions Lafayette, CA
  - Created step-by-step how-tos for Financial Vision's clients teaching them how to perform basic web editing tasks using the company's web editing interface

## Skills

**Languages:** XHTML, HTML, CSS, Basic understanding of Java, C++, and perl

**Operating Systems:** Windows 95/98/NT/2000/XP/Vista, Mac OS X, Linux

**Applications:** Microsoft Office, VMWare Workstation, Altiris Deployment Solution

**Miscellaneous:** Ability to work with and help people with technical issues, strong communication skills, eagerness to learn, and the ability to pick up new things fast